



How to upgrade the firmware

Notes:

- When using a Network or USB connection, the HP print driver software must be installed prior to using this utility.
- The HP printer must be on and in a READY state as shown by the display on the control panel and remain powered on during the entire firmware update process.
- Depending on the processor speed of your PC, the firmware update process may complete on the printer before the update status progress bar in the flash firmware update utility on the PC screen completes, this is normal.
- Once the update process has started, do not use your PC for any other activity until the process is complete.
- Inform others connected to the machine, both network, and USB, to refrain from using the printer during the update period.
- Do not power cycle the machine or the PC until the firmware update process is complete.

How to upgrade the firmware through the embedded web server (EWS)

Power ON the machine and check the IP address.

Download the firmware file from hp.com/support to the PC desktop.

Turn the printer off and then back on to clear the main printer's memory.

1. Open an Internet Explorer browser and Enter the printer IP address in the URL line.
2. Click '**Login**'.
3. Login Pop up will appear and type admin account.
. Default user name: admin, password:
4. Click the '**Maintenance**' tab.
5. Click the '**Upgrade Wizard**'.
6. The 'Firmware Upgrade Wizard' window will popup. Click the '**Browse**' button.
7. Select the firmware downloaded in your PC and click the '**open**'.
8. Click '**Next**'.
9. The firmware verification process will start. Please wait...
10. After verification, click the '**Next**'.



Note

DO NOT power cycle the machine or the PC during this process or the machine may become unstable and or unusable without further attention from HP. The flash firmware update can take up to 5minutes to complete. Please be patient.

11. The firmware uploading will start.
12. After a few minutes, the programming will start.
13. After Programming, the printer will reboot automatically. The firmware upgrade procedure complete.
14. Login to printer EWS and check the firmware version.

How to upgrade the firmware through usblist2.exe.

Notes

- Power ON the machine and connect the printer with a USB cable.
- Download the firmware file from hp.com/support to the PC desktop.

1. Make sure that the machine is connected to the PC with a USB cable.
2. Drag the **SWUPGRADE_ON.PRN** file and drop down it on the **usblist2.exe** in the firmware folder downloaded.
3. Drag the **firmware file(***.hd)** and drop down it on the usblist2.exe.

Note

DO NOT power cycle the machine or the PC during this process or the machine may become unstable and or unusable without further attention from HP. The flash firmware update can take up to 5minutes to complete. Please be patient.

4. Firmware upgrade status gets the display on the LCD screen.

Note

DO NOT UNPLUG THE PRINTER.

5. The printer automatically will reboot once the firmware update is complete.
6. Print the configuration report to confirm the firmware version.